

# Product Warranty: Functional Hardware

Hardware Resources believes in quality, integrity, and reliability. We uphold the highest standards of service and responsibility in the industry.

As such, Hardware Resources warrants our commercial hardware products against defects in material and workmanship as long as the original consumer purchaser owns the products, if the original consumer purchased the products from an authorized distributor of Hardware Resources. Hardware Resources cannot guarantee the quality or condition of products from distributors who do not agree to meet our high standards, and therefore, no warranty is provided for products from unauthorized sellers.

Hardware Resources will send the original consumer purchaser, without charge, a new product to replace any defective product subject to this warranty. This warranty is a warranty of replacement only. Hardware Resources specifically does not warrant removal of the defective product nor installation of the replacement product. This warranty does not cover products that have been incorrectly installed, exposed to excessive loads or otherwise used in a manner contrary to their intended purpose. In the event the defective Hardware Resources commercial hardware item is obsolete or has been discontinued, Hardware Resources reserves the right to replace the defective product with a current offering.

In the unlikely event that a defective commercial hardware item is encountered, please contact Customer Service at 800.463.0660. Please be able to provide a brief description and photographs of the defect.

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