

Product Warranty: Custom Dovetail Drawer Boxes

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Hardware Resources warrants Dovetail Drawer Boxes against defects in material and workmanship as long as the original consumer purchaser owns the products, if the original consumer purchased the products from an authorized distributor of Hardware Resources. Hardware Resources cannot guarantee the quality or condition of products from distributors who do not agree to meet our high standards, and therefore, no warranty is provided for products from unauthorized sellers.

Hardware Resources will send the original consumer purchaser, without charge, a new drawer box of equal size and species to replace any defective box subject to this warranty. This warranty is a warranty of replacement only. Hardware Resources specifically does not warrant removal of the defective box nor installation of a new box. This warranty does not cover boxes that have been incorrectly installed, exposed to excessive loads or forces, or otherwise used in any manner contrary to their intended purpose. Hardware Resources purchases FAS grade lumber and will not be held responsible for naturally occurring characteristics of the species allowed by the lumber grade. In the event the defective Hardware Resources box size or type is obsolete or has been discontinued, Hardware Resources reserves the right to replace the defective box with a current offering. No guarantee of interchangeability is offered.

In the unlikely event that a defective box is encountered, please contact Customer Service at 800.463.0660. Please be able to provide a brief description and photographs of the defect.

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