

You Buy. You Try. You Decide.

Place a Trial Order for any new-to-you Task Lighting & Power products and try them out. If you're not satisfied we'll take them back. Guaranteed!

How the Trial Order program works

1. Place a Trial Order for any new-to-you Task Lighting & Power products and give them a try. Trial Orders can be combined with a regular order. We pay the freight on Trial Orders.
2. Test the products risk-free.
3. If you're not completely satisfied, call us. We'll give you immediate full credit on the Trial Order purchase. We'll arrange for the products to be picked up later—no need to save the original packaging, ship them back, etc. We make it easy. We would appreciate hearing your observations on the products.



How to order

1. Call **Customer Service at 800-445-6404**
2. Use code **TRIAL-TASKLIGHTING** for the Trial Order products

Warranty

Hardware Resources believes in quality, integrity, and reliability. We uphold the highest standards of service and responsibility in the industry.

As such, Hardware Resources warrants all Task Lighting & Power products against defects in material and workmanship brought to our attention within FIVE years for Lighting and Power fixtures and THREE years for Task Lighting & Power accessories, after purchase, if the original consumer purchased the products from an authorized distributor of Hardware Resources. Hardware Resources cannot guarantee the quality or condition of products from distributors who do not agree to meet our high standards, and therefore, no warranty is provided for products from unauthorized sellers.

If a defect is found within a certain time-frame (LED lighting: 5 years, Power: 5 years, WAV Smart Control™: 3 years, LED lighting accessories: 3 years), Task Lighting & Power will send to the original purchaser a new replacement product or component at no charge. If a replacement is no longer available, Task Lighting & Power will offer a replacement fixture or component that is comparable to the original product's purchased price.

This warranty is a warranty of replacement only. Hardware Resources specifically does not warrant removal of the product nor installation of replacement new product. This warranty does not apply when the item has been tampered with, misused, improperly installed (use of incorrect voltage, use of incorrect wire size and type), or damaged through improper cleaning, abuse or accident. This warranty does not apply to slight variation in Kelvin temperature, normal in selection of LED diodes.

In the unlikely event that a defective Task Lighting & Power product, or a defective Task Lighting & Power accessory product is encountered, please contact Customer Service at 800-445-6404. Please be able to provide a brief description and photographs of the defect.